**Global Multi-Agency Project Charter**

**Description:**  
A comprehensive and formally approved document that defines the project’s vision, objectives, scope, key stakeholders, and governance structure to guide implementation across multiple UN agencies and NGOs.

**Contents:**

* Executive summary aligned with UN digital transformation goals such as the Sustainable Development Goals (SDGs) and the UN Digital Strategy.
* Clearly defined project scope covering ERP systems (SAP S/4HANA, SAP Ariba, SAP SuccessFactors) and CRM system (Salesforce) integration for finance, HR, procurement, and donor engagement.
* Articulation of expected outcomes, including unified financial management, streamlined HR processes, transparent procurement workflows, and enhanced donor relationship management.
* Identification of major partners, including UNDP, WFP, UNICEF, and nine leading NGOs.
* Roles and responsibilities matrix detailing the involvement of each partner organization and project team member.
* Initial resource and budget estimates, including licensing costs, infrastructure investments, and personnel allocation.
* Formal sign-off section for executive sponsors and CIOs of all participating agencies to ensure alignment and commitment.